BULSTRAD
VIENNA INSURANCE GROUP

TRAVEL ASSISTANCE INSURANCE CERTIFICATE

Postbank

CERTIFICATE FOR **BULSTRAD TRAVEL PACKAGE** INSURANCE POLICY

BG03

This document certifies that you, as an authorized holder of a credit card issued by EUROBANK BULGARIA AD, are insured by ZEAD BULSTRAD VIENNA INSURANCE GROUP under BULSTRAD TRAVEL PACKAGE insurance, in accordance with the conditions of group insurance policy No. 3618POSTB and the General and Special Conditions for it.

The number of your bank card is the number of your individual insurance. The cover for travel abroad is valid for an unlimited number of trips up to 92 days each, during the insurance period.

The insurance period is the same as the effective period of the contract for issuance of the respective debit/credit card.

The specified limits of liability are valid for one year during the insurance period.

The insurance is activated when the credit card is used by the cardholder for the purposes of the specific trip abroad (e.g. purchasing a flight, bus or another transport ticket, booking a hotel, renting a car or other travel-related services), and in the event of property loss or damage, the coverage is activated if the property has been purchased using the bank card.

If you are an authorized holder of a **Visa Classic / Mastercard Standard Credit card**,
Your insurance policy
Covers the following risks:

1. Medical expenses abroad as a result of an accident, with a limit of liability of EUR 10,000.
2. Death or permanent disability as a result of an accident abroad, with a sum insured of EUR 5,000.
3. Expenses for emergency dental care abroad, with a limit of liability of EUR 150.
4. Costs of medical transport and repatriation due to an accident, including transportation to a healthcare facility and repatriation to the Republic of Bulgaria: up to EUR 2,000, as part of the limit under it. 1.
5. Costs of vehicle repatriation as a result of a traffic accident in the Republic of Bulgaria: up to 25 km.
6. Burglary theft or loss of baggage, with a limit of liability of EUR 200 in aggregate, or EUR 100 for one piece of baggage.

If you are an authorized holder of a **Mastercard World / Visa Gold Credit card**,
Your insurance policy
Covers the following risks:

1. Medical expenses abroad as a result of an accident, with a limit of liability of EUR 50,000.
2. Death or permanent disability as a result of an accident abroad, with a sum insured of EUR 5,000.

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3. Expenses for emergency dental care abroad, with a limit of liability of EUR 150.
4. Costs of medical transport and repatriation due to an accident, including transportation to a healthcare facility and repatriation to the Republic of Bulgaria, with a limit of EUR 2,000, as part of the limit under it. 1.
5. Costs of vehicle repatriation as a result of a traffic accident in the Republic of Bulgaria: up to 50 km.
6. Funeral costs, in case of death as a result of an accident abroad, with a limit of liability of EUR 2,400.
7. Burglary theft or loss of baggage, with a limit of liability of EUR 200 in aggregate, or EUR 100 for one piece of baggage.
8. Loss of checked-in baggage, with a limit of EUR 1,000.
9. Costs of an organized trip of a family member to attend the insured person during hospitalization abroad: EUR 80 per day, but not more than 5 days.

In case of an insured event, please contact as soon as possible the 24/7 call center of the assistance company Global Services Bulgaria AD, by phone at:

+359 2 8197197 or

email: assistance@globalservices.bg,

in order to notify the coordinators, in Bulgarian or English, about the occurrence and the kind of assistance you need. If you are unable to call personally, this can be done by a family member or a close person, lawyer, medical professional, or by the medical facility where you are receiving assistance.

Please make sure to provide your full name, personal identification number and a telephone number for contact.

- Be prepared to provide the information requested by the Assistance Company (bank card number, information about the occurrence, etc.).
- Please keep all original copies of documents attesting to the event, including but not only):

- Report for lost checked baggage issued by the airline (in case of delayed or lost checked baggage);
- Regular flight ticket;
- Written confirmation for the flight delay from the air carrier or other evidence attesting to the occurrence of the event;
- Medical documents, prescriptions, invoices, and receipts showing the type and amount of medical expenses incurred;
- Documents certifying the circumstances and causes of the insured event, issued by the competent local authorities (police, court, hospital, etc.), depending on the type of event.

This document is an integral part of group insurance policy 3618POSTB and the General and Special Conditions of Bulstrad Travel Package insurance of ZEAD BULSTRAD VIENNA INSURANCE GROUP, available and accessible together with the complete information about the insurance during the entire period of the insurance cover, on the insurer's website www.bulstrad.bg

Please, scan the QR code.

Information on the way in which we process your personal data and your rights in this regard can be found on the website of ZEAD BULSTRAD VIENNA INSURANCE GROUP: www.bulstrad.bg